

List of Subprocessors

Last Modified 12 August 2020

Biosite utilises a number of third party providers in order to supply our products and services. Suitable data protection agreements are put in place with subprocessors prior to commencement of processing. Under Article 28 of the GDPR, our customers must authorise the use of these subprocessors, and be offered the opportunity to object to changes. Objecting to subprocessors may impair our ability to provide our products and services, so we are happy to discuss any concerns. Not all subprocessors are used for all services, authorising the full list will allow us to ensure we can supply the highest quality products and services.

Processor	Service Location	Registered Address	Country of Registration	Service	Products	Security Measures	DPA / Standard Contractual Clauses	Date Added
DigitalOcean LLC	United Kingdom (unless otherwise specified by customer contract)	DigitalOcean LLC 101 Avenue of the Americas, 10th Floor New York, NY 10013	United States of America	Cloud Infrastructure	All	https://www.digitalocean.com/trust/	https://www.digitalocean.com/legal/data-processing-agreement/	25/05/2018
Hetzner Online GmbH	Germany	Hetzner Online GmbH Industriest. 25 91710 Gunzenhausen, Deutschland	Germany	Backup storage	All	https://www.hetzner.com/unternehmen/zertifizierung/	Not available online	25/05/2018
Memset	United Kingdom (unless otherwise specified by customer contract)	Building 87, Dunsfold Park, Stovolds Hill, Cranleigh, GU6 8TB, UK	United Kingdom	Cloud Infrastructure	Mosaic	https://www.memset.com/about/security-and-compliance/	https://www.memset.com/support/my-memset/data-processing-addendum/	25/05/2018
IBM Softlayer	United Kingdom (unless otherwise specified by customer contract)	SoftLayer Dutch Holdings B.V. Paul van Vlissingenstraat 16 Amsterdam 1096 BK Netherlands	Netherlands	Cloud Infrastructure	Inform	https://www.ibm.com/uk-en/cloud/security	https://www.ibm.com/support/customer/cso/terms/	01/01/2019
Twilio, Inc.	United States of America	375 Beale Street, Suite 300 San Francisco, CA 94105	United States of America	SendGrid email relay only	All	https://sendgrid.com/policies/security/	https://www.twilio.com/legal/data-protection-addendum	12/08/2020
Google, Inc.	United Kingdom (unless otherwise specified by customer contract)	1600 Amphitheatre Parkway Mountain View CA 94043.	United States of America	Cloud Infrastructure ("Google Cloud Platform")	All	https://cloud.google.com/security	https://cloud.google.com/terms/data-processing-terms	12/08/2020
Microsoft, Inc.	United Kingdom (unless otherwise specified by customer contract)	Microsoft Corporation One Microsoft Way Redmond, WA 98052-6399 USA	United States of America	Cloud Infrastructure ("Azure")	All	https://docs.microsoft.com/en-us/azure/security/	https://www.microsoft.com/legal/privacy/2012/cloudstudy	12/08/2020